

Limpid Privacy Policy & Limpid Privacy Policy – for applications

Last Revised: 30 April

2020

Limpid Technologies Pte. Ltd. (“Limpid”, “we”, “our”, or “Company”) welcomes you, a visitor of our website at www.limpid.tv (“Website” or “Site”) and third party advertisers (“Advertisers”) and third-party publishers (“Publishers”) using our service as detailed below.

Limpid is an online platform enabling our Advertisers to display advertisements and marketing materials to end users who use or otherwise interact with certain mobile webpages and desktop websites (“Digital Assets”) owned by our Publishers (collectively, the “Services”).

For the purposes of this privacy policy (“Privacy Policy”) a “User” shall refer to a visitor of the site, an Advertiser or Publishers as well as their applicable end users.

We have included below information about which data is collected, how we process and use your data, but before we would like to explain the basis on which we do so:

1. Where you sign up for any of our Services, we process your personal data in order to perform our contract with you;
2. If we have a legitimate interest in processing data, such as for direct marketing, online advertising or online identifiers when you access our Site or use our Services; or
3. We will also process your personal data where you have provided us with consent to do so.

INFORMATION WE MAY COLLECT

We may collect two types of data and information from our Users. The first type of information is non-identifiable and anonymous information (“Non-Personal Information”). We are not aware of the identity of the User from which we have collected the Non-Personal Information. Non-Personal Information is any unconcealed information which is available to us while Users are using the Services. Non-Personal Information which is being gathered consists of technical information and behavioral information, and may contain, among other things, the activity of the User on the Services, type of operating system and type of browser, type of device, User’s connection to the Site, or approximate geo-location.

The second type of information is individually identifiable information, namely information that identifies an individual or may with reasonable effort identify an individual (“Personal Information”). Personal Information includes either: (i) contact information such as your name, email address, etc., which you have submitted voluntarily; or (ii) your Internet Protocol (“IP”) addresses (the addresses of computers on the Internet), advertising ID, IDFA (collectively, “Identifiers”). Note that, while Identifiers are considered Personal Information in many jurisdictions (such as the EEA), there are some jurisdictions in which such data is not considered as Personal Information. Therefore, we treat such information as Personal Information, in accordance with applicable laws, however we do not attempt to analyze or determine your identity based on such information or otherwise combine it with any Personal Information such as your name or email address. The IP may be collected by our third-party analytic partners that offer ways to opt-out, all as detailed below.

For avoidance of doubt, any Non-Personal Information connected or linked to any Personal Information shall be deemed as Personal Information as long as such connection or linkage exists. You are not required by law to provide us with any information. You can always avoid from providing us

certain Personal Information; however, you acknowledge that it may prevent you from engaging in certain Services.

Information we collect from visitors of our Website and Users of the Limpid Service

Type of Information	How Do We Use It?
<p>In the event you contact us for support or other inquiries, either through the online form available on the Website, by sending us an email or by other means of communications we make available, you will be requested to provide us your name and email address.</p>	<p>We will use this information solely for the purpose of responding to your inquiries and provide you with the support or information you have requested.</p>
<p>In the event you are interested in joining our team, and wish to submit your CV, you will be required to provide us your name, email address, and CV.</p>	<p>Your provision of personal information in connection with recruiting is voluntary, and you determine the extent of information you provide us. We do not request or require sensitive personal information concerning religion, health, sexual orientation, or political affiliation in connection with recruiting. We will use the information you have provided solely to communicate with you, to manage our recruiting and hiring processes, and for compliance with corporate governance and legal and regulatory requirements. If you are hired, the information may be used in connection with employment and corporate management.</p>
<p>Identifiers</p>	<p>We either directly or indirectly may collect our visitors' of the Site IP or Identifiers when using the Services. We use this for our legitimate interests of operating, providing, maintaining, protecting, managing, customizing and improving our Site and Services and the way in which we offer them; (ii) enhancing your experience with the Services; (iii) our legitimate interests of auditing and tracking usage statistics and traffic flow; and (iv) our legitimate interest of serving</p>
<p>We also collect certain technical Non-Personal Information (as detailed above) which relates to your use of the Services or the Website.</p>	<p>We use this technical data in order to operate and manage our Website.</p>

Information We Collect from Advertisers or Publishers

Type of Information	How Do We Use It?
In order to use our Services as an Advertiser or Publisher you will be required to enter into a physical agreement with LIMPID TECHNOLOGIES PTE. LTD.	We will use this information for the purpose of performing our contract with you in order to provide you with the Services you have requested.
We also collect certain technical Non-Personal Information (as detailed above) as a visitor to the site and as detailed above.	See the table above.

HOW WE COLLECT INFORMATION

Depending on the nature of your interaction with the Services, we may collect information as follows:

- (i) **Automatically** – we may use Cookies (as elaborated in the section below) to gather some information automatically.
- (ii) **Provided by you voluntarily** – we will collect information if and when you choose to provide us with the information, such as through a physical agreement, contact us communications, etc. all as detailed in this Privacy Policy.

SHARING INFORMATION WITH THIRD PARTIES

Limpid will not share any Personal Information it collects with any third party. Notwithstanding, Limpid may disclose Personal Information in the following cases: (i) **Compelled Disclosures**. To satisfy any applicable law, regulation, legal process, subpoena or governmental request; (ii) **Enforcement of our Rights**. To enforce this Privacy Policy and/or the Terms of Use, including investigation of potential violations thereof; (iii) **Fraud Detection**. To detect, prevent, or otherwise address fraud, security or technical issues; (iv) **Business Transfers**. When Limpid is undergoing any change in control, including by means of merger, acquisition or purchase of all or substantially all of its assets; (v) **Service Providers**. To collect, hold and/or manage your Personal Information through Limpid's authorized third party service providers, as reasonable for business purposes; (vi) **Explicit Consent**. Pursuant to your explicit approval prior to the disclosure; or (v) **Identifiers**. We may share identifiers collected by us (as detailed above), for the purpose of operating our business and providing the Services, as well as to calculate payments in connection with the Services.

For avoidance of doubt, Limpid may transfer and disclose or otherwise use Non-Personal Information or information which is linked to anonymous random identifiers or information that is aggregated in a non-identifiable way, at its own discretion.

DATA RETENTION

We retain the information we collect as long as it remains necessary for the purposes set forth above, all in accordance with applicable laws, or until an individual expresses a preference to opt-out. We may at our sole discretion, delete or amend information from our systems, without notice to you, once we deem it is no longer necessary for such purposes.

USER RIGHTS

Individuals have the right to know what information we hold about them and, in some cases, to have such information communicated to them. Individuals may also ask for our confirmation as to whether or not we process their Personal Information. Subject to the limitations in applicable law, individuals may also be entitled to obtain from us the Personal Information they have provided to us in a

structured, commonly-used, and machine-readable format, and may have the right to transmit such Personal Information to another party.

The principal rights under applicable data protection law in relation to Personal Information are as follows: the right to access any information which is provided to us; the right to rectification; the right to erasure; the right to restrict processing; the right to object to processing; the right to data portability; the right to complain to a supervisory authority; and the right to withdraw consent (to the extent applicable).

We provide you with the ability to exercise certain choices and controls in connection with our treatment of your Personal Information, depending on your relationship with us. For more information, please review our user right policy and online forms available at:

www.limpid.tv/PDF/UserRights.

If you wish to exercise any or all of the above rights, please either use the dashboard of your account or please contact our Data Protection Officer at: contact@limpid.tv. and let us know that you wish to exercise your right of access and specify what Personal Information you would like to receive. Further, we enable an electronic form to contact us directly regarding an applicable user right request available at: www.limpid.tv/PDF/UserRights.

Where we are not able to provide you with the information for which you have asked, we will endeavor to explain the reasoning for this and inform you of your rights, including the right to complain to the supervisor authority. We reserve the right to ask for reasonable evidence to verify your identity before we provide you with any such information in accordance with applicable law. In addition, the process of locating and deleting the data may take up to one (1) month (following the receipt of the validation proof we require) in accordance with applicable law. Data privacy and related laws in your jurisdiction may provide you with different or additional rights related to the data we collect from you, which may also apply.

THIRD PARTY SOFTWARE/SERVICE

While using the Limpid Services we may be using third party software and/or service for various needs, inter alia, in order to collect and/or process the information detailed herein ("**Third Party Service Provider**").

Note that these are independent software and/or service providers and Limpid does not take any liability about the information collection policies of these providers relating thereto. Currently, our Third-Party Service Providers are the following (we will update this section from time to time if we add or remove Third Party Service Providers):

Google Analytics this cookie is placed in order to track and analyze the use of our Services, for internal purposes. To learn more about how Google uses data from our use of Google Analytics Cookies, we recommend you review Google's policies located at: www.google.com/policies/privacy/partners. We also encourage you to review the Google Analytics' currently available opt-outs for the web tool available at: <https://tools.google.com/dlpage/gaoptout>.

USE OF COOKIES

When you access or use our Site, the Limpid may use industry-wide technologies such as "cookies" (or similar technologies), which store certain information on your computer ("**Local Storage**") and which will allow us to enable automatic activation of certain features, and make your service experience much more convenient and effortless. The cookies used by the Site are created per session, which does not include any information about you, other than your session key and are removed as your session ends. It is easy to prohibit the Local Storage. Most browsers will allow you to erase cookies from your computer's hard drive, block acceptance of cookies, or receive a warning before a cookie is stored. However, if you block or erase cookies your online experience may be limited.

In this regard, following are some links which you may find useful:

Browser Opt-out:

- Google Chrome: <https://support.google.com/chrome/answer/95647?hl=en>;
- Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>;
- Internet Explorer: <https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-deletemanage-cookies>;
- Safari: <https://support.apple.com/kb/PH21411>;
- Edge: <https://privacy.microsoft.com/en-us/windows-10-microsoft-edge-and-privacy>;
- Opera: <http://www.opera.com/help/tutorials/security/cookies/> ;

Mobile Opt-out:

- Learn how to opt-out from **Android**-<https://support.google.com/ads/answer/2662922>
- Learn how to opt-out from **iOS**- <https://support.apple.com/en-il/HT205223>.
- You may control how your browser responds to cookies by adjusting the privacy and security settings of your web browser.

Self-Regulation Opt-out:

You may opt-out directly from third party retargeting cookies or other ad-technology trackers through self-regulator services such as **(1)** the Network Advertising Initiative's ("NAI") website – [NAI consumer opt-out page](#) or **(2)** the Digital Advertising Alliance's ("DAA") website – [DAA opt-out page](#) or **(3)** If you wish to opt out of interest-based advertising, you may click here. Please note you will continue to receive generic non targeted ads.

In the event, that you have any additional complaints about your privacy rights, please initially contact the Data Protection Officer at: contact@limpid.tv. and we will be happy to assist you. Note that once you opt out, part of the Services provided by us might no longer be available and some features may not work if you revoke the data transfer. Please note that you have the right at any time to contact your local data protection authority.

SECURITY

We take great care in implementing and maintaining the security of Company's Website, Limpid Services and your information. We employ industry standard procedures and policies to ensure the safety of our users' information and prevent unauthorized use of any such. We have implemented technical, physical and administrative security measures to protect the Personal Information, including without limitation by using industry standard encryption (SSL). In addition, we limit access to your information on our servers. The data collected by us is stored in the AWS data servers, for more information regarding the data security provided by AWS, please see:

<https://aws.amazon.com/security/>.

For additional information regarding our security measures please see www.limpid.tv/security.

Although we take reasonable steps to safeguard information, we cannot be responsible for the acts of those who gain unauthorized access or abuse Company's Services, and we make no warranty, express, implied or otherwise, that we will prevent such access.

PROTECTING CHILDREN

The Limpid Services are not directed to children and we do not knowingly collect information from children. If you have any information regarding a use of a minor under the age of eighteen (18) please let us know at: contact@limpid.tv. You must be at least eighteen (18) years of age to use the Limpid Services. By agreeing to these Terms, you represent and warrant to us: (i) that you are at least eighteen (18) years of age; (ii) that you have not previously been suspended or removed from the

Limpid Services; and (iii) that your registration and your use of the Limpid Services is in compliance with any and all applicable laws and regulations.

CHANGES TO THE PRIVACY POLICY

The terms of this Privacy Policy will govern the use of the Limpid Services and any information collected therein. Limpid reserves the right to change this policy at any time, so please re-visit this page frequently. In the event of any substantial change of this policy, we will make reasonable efforts to post a clear notice on the Site. Such substantial changes will take effect seven (7) days after such notice was provided on the Limpid Services or sent by email. Otherwise, all other changes to this Privacy Policy are effective as of the stated “Last Revised” date and your continued use of the Limpid Services after the Last Updated date will constitute acceptance of, and agreement to be bound by, those changes.

DATA TRANSFER

We may store or process your Personal Information in the United States or in other countries. If you visit our Websites or use our Services from locations outside of the United States, please note that any information you provide to us through your use of our Websites or Service may be transferred to and processed in countries other than the country from which you accessed our Websites or Service, including the United States where our central database is operated. If you are a resident of the European Economic Area (“EEA”) we will take appropriate measures to ensure that your personal data receives an adequate level of data protection upon its transfer outside of the EEA.

If you are a resident of a jurisdiction where transfer of your personal data requires your consent, then your consent to this Privacy Policy includes your express consent for such transfer of your data.

DO NOT TRACK DISCLOSURE

The Service does not respond to Do Not Track signals. For more information about Do Not Track signals, please see: <http://www.allaboutdnt.com/>.

Limpid Privacy Policy – for applications

Last Revised: 30 April

2020

At Limpid Technologies Pte. Ltd. (“Limpid”, “we”, “our”, or “Company”), we recognize that privacy is significant. This User Experience Program (“Policy”) applies to your applications on all platforms (the “Application” or “Applications” or “Apps”), the related services we provide (“Services”) and the Site.

Limpid collects information from you in order to provide better service and better user experience. Your privacy is a top priority to us, and this Privacy Policy explains how we collect, use, and protect your information. You may change your consent anytime in our App Settings.

What information we collect

A. Information you directly and voluntarily provide to us

If you are a user Limpid apps, we may collect information that you provide to us. The information includes but is not limited to: your email address, the content of feedback, and the content of questionnaire answered by you. We use the information to accept users' feedback and will never leak your privacy information.

B. Information automatically collected when you use Limpid Applications.

We automatically collect information about you when you use Limpid Applications. We will collect information including, but not limited to: your mobile device's brand, model, operating system, resolution, screen size, system version, Bluetooth settings, internet connection, mobile device's Android Advertising ID, along with your account activation time, content displayed to you and whether you clicked on it, advertisements displayed to you and whether you clicked on them, your IP address, your mobile country code id and your identity. We will also request access to your photos, media and files, your device's camera and microphone, your Wi-Fi connection information and your device ID.

C. Information collected by Third Parties Analytics Services

We may work with third party analytics services to help us provide you with better service. The third parties analytics services includes Fabric, Flurry, and AppCloudBox. Information might be analyzed such as how often you use the application and the events that occur within the application. We collect this type of analysis information and use it in conjunction with the analytical information collected from other users so that such information can not be used to identify any specific individual user.

How we use information we collect

We may use information for any purpose as below:

- A.** To personalize user experience. We may use the information to understand demographics, customer interest, and other trends among our users;
- B.** To help develop our service. We may use the information to provide, maintain, improve and modify the application, the service and develop new features;
- C.** To further develop Limpid Technologies Pte. Ltd.. We may use the information for promotion and marketing purposes.

How we protect your information

We have implemented commercially reasonable technical and organizational measures to protect your personal information from accidental loss and from loss, misuse and unauthorized access, disclosure, alteration and destruction. However, please note that although we take reasonable measures to protect your information, no app, website, Internet transmission, computer system or wireless connection is completely secure. We will also never leak your privacy information.

How we share your information

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. Please be advised that we may disclose your personal information if legally required to do so by government agencies, judicial courts or law enforcement bodies, or to protect the safety of the public or any person, or to prevent or stop activity we consider to be illegal.

Permissions used by Limpid Applications:

1. Full network access and receive data from Internet
This permission allows Limpid to access the device's network for functions that need to connect to the Internet.
2. View network connections
This permission is used in Limpid Applications settings in order to view network connections.
3. Add or remove accounts
This permission allows Limpid Applications to count your apps' open time precisely when Limpid Applications is running in the background.
4. Find accounts on the device
This permission allows Limpid Applications to count your apps' open time precisely when Limpid Applications is running in the background.

Children's Privacy

We are committed to protecting the privacy of children. We do not knowingly collect personal information from children under the age of 13.

Changes to the Privacy Policy

Limpid Applications may, in its sole discretion, change this Privacy Policy from time to time, any and all changes will be reflected here, and the date new versions are posted will be stated at the top of this Privacy Policy, so please review it periodically.

California Privacy Notice

Last Updated : February 7, 2020

Effective: January 1, 2022

This California Privacy Notice ("Notice") is for California residents and supplements our Privacy Policy. It explains how we collect, use, and share your Personal Information and how to exercise your rights under the California Consumer Privacy Act of 2018 ("CCPA").

We Don't Sell Your Data

We do not sell your Personal Information, and never will. You share your information as you use and communicate through our Services, and we share your information for business purposes to help us operate, provide, improve, understand, customize, support, and market our Services.

Your rights under the CCPA

For your protection and the protection of all of our users, we may ask you to provide proof of identity before we can answer the following requests.

1. Right to know what personal information we collect. You have the right to request details on the specific personal information we've collected about you. We provide this information in our Privacy Policy, but you can also get this information by contacting us by email in the privacy policy.
2. Right to deletion. You have the right to request the deletion of your data by contacting us by email in the privacy policy.

3. Non-Discrimination. You have the right to be free from any discrimination for exercising your rights to access or delete your Personal Information. We will not discriminate against you for exercising any of these rights.

ADDITIONAL INFORMATION AND CONTACT US

If you have any questions (or comments) concerning this Privacy Policy, you are welcome to send us an email at: contact@limpid.tv. or mail us at: Limpid Technologies Pte. Ltd. 6 Eu Tong Sen St, 10, Singapore 059817, and we will make an effort to reply within a reasonable timeframe.

By contacting Limpid you warrant and agree that you are free to do so, and that you do not provide Limpid with information, which violate any third party intellectual rights ("Information"). Without degrading from the aforesaid, all rights, including intellectual property, arising from the communication will be owned by Limpid and will be considered as Limpid's confidential material. It is clarified that any use of the Information, will be done in Limpid's sole discretion, and Limpid is not obligated to use all or part of this Information.

DATA PROTECTION OFFICER

If you have any requests regarding the data collected under this Policy, including without limitation, requests to remove, delete, amend, modify or transfer the data, please contact our Data Protection Officer at: contact@limpid.tv. Please include your name, address and email address in any correspondence so that we can respond to your inquiry or request.